OF THE PEOPLE, BY THE PEOPLE, FOR THE PEOPLE OF THE SAN FRANCISCO MUNICIPAL RAILWAY

PILOT RECYCLING PROGRAM AT **EMBARCADERO STATION**



Muni passengers are recycling newspapers in these bins at Embarcadero

Muni, in conjunction with the SF Recycling Program under the Chief Administrative Officer, has begun a pilot program at the **Embarcadero Metro Station** to encourage passengers to recycle their daily newspapers.

Last November, two large waste wheelers were placed at the top of the station's escalators with messages in English, Spanish and Chinese saying "Recycle Your Newspapers Here." As passengers come up the escalator, they can readily see the bins and deposit their papers.

The recycling program.

which is not costing Muni anything, is potentially a big money, time and labor saver. If commuters recycle their papers on a regular basis, vehicle clean-up at the end of the line is greatly reduced because newspapers are less likely to be left on the cars.

BART has an on-going newspaper recycling program, which has been very successful. So far the pilot program at Muni's **Embarcadero Metro Station** is following suit. Golden Gate Disposal, the company that does BART's recycling picks up the newspapers at

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ANNUAL **AWARDS** RECEPTION **SLATED IN FEBRUARY**

Muni's Ninth Annual Awards Reception and Drawing will be held this year on Thursday, February 11th from 5:30 to 7:30 p.m. at Oz on the 32nd floor of the Westin St. Francis Hotel. No host cocktails, complimentary wine and beer, and hors d'œuvres will be served.

Photo: Carmen Magaña

That's when all the award winners from 1992 will be honored and drawings will be held for trips to Hawaii, dinners for two at major San Francisco restaurants and many other prizes.

This year's Master of Ceremonies will be KGO Talk Show Host Ray Taliaferro with entertainment and live music provided by Tony Saunders and Paradize.

Without the generous support of Muni's many private sector friends, Muni's extensive awards program would not be possible. At

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Management Message

BUDGET WOES RERUN

Muni's 1992/93 budget still faces a \$7 million shortfall and it looks as though the 1993/94 budget will be \$27 million below target. We are hoping that enough people will take advantage of the voluntary work furlough program this year to offset the \$7 million, at least in part.

However, next year we will be in for an even rougher ride. With predictions that the state's budget problems are looming larger, city funding by the state is expected to be cut substantially. The San Francisco Examiner reported this month that San Francisco could lose \$70 million. The San Francisco Chronicle quoted Controller Ed Harrington as predicting the city could be hit with a total of between \$130-\$140 million in state cuts.

Obviously, none of this bodes well for any city department and Muni is no exception. I continue to talk about the budget in spite of the unpleasantness of this topic so that no one is surprised if and when Muni is forced to raise fares again, institute service cuts and/or cut staff.

In the meantime, we must take things one day at a time and continue to do our jobs to the best of our abilities.

We do have one thing to be happy about: it's raining.

Johnny B. Stein General Manager

JOB FILE

9214 Airport Communications Supervisor/Telecommu nications, Airport, \$42,439-51,548. Apply immediately. Information from 876-2383, 9248 **Airport Facilities** Service Manager, \$50,295-61,126. Apply immediately. Information from 876-2383, 1426 Senior Clerk Typist, \$27,324-33,069. Apply immediately. Information from 557-4893, 7338 Electrical Line Worker. Hetch Hetchy Transit Power, SF, \$55,724. Apply immediately. Information from 554-1660. Please call the Civil Service Hotline at 557-4888 or the PUC Hotline at 554-1669 for up-to-date job announcements.

CONGRATS!

The Division Operators of the Month for December were:

Cable Car: Donald Brown
Flynn: James Siverand
Green: Matthew Jenkins
Kirkland: Nancy Padilla
Potrero: Melvin Bosley
Presidio: Winson Cheng
Woods: Atwood Wroe

EMPLOYEE NOTICE

EMPLOYEE ID BADGES

This is a reminder to all non-uniformed Muni employees to wear their official Muni Identification Badge on their upper front torso whenever they are on any Muni property. Effective January 4, 1993, all non-uniformed employees are to be in compliance with this policy. Burns Security Guards have been instructed to remove anyone from Muni property without the proper ID from all non-public areas.

BUCHANAN YMCA INVITES YOU TO BE GUEST FOR WEEK

If you missed the Buchanan YMCA's Employee Health Awareness Day presentation last month, make sure you don't miss out on being the YMCA's Guest for a Week. The YMCA offers basketball, volleyball, aerobics, nautilus, free weights, fitness evaluations and more. For info, call 931-9622.

THANKS

To the Holiday Inn
Financial District for generously hosting Muni's
December Civic Luncheon
honoring our monthly and
quarterly awards winners.
Without the support of
hotels and restaurants such
as the Holiday Inn
Financial District, Muni's
Awards Program would not
be the great success it is.

Unsung Hero

John Corser

Manager, Marketing and Promotion

BACKGROUND: John was born in Oakland and brought up near Mills College. In fact, when he was a teenager, he worked in the Mills dining hall and soda fountain, and



John Corser

because he was only 15 at the time, was actually able to enter the girls' dorms - males over 16 were not allowed entrance! John attended high school in Los Angeles after his family moved south following his father's business promotion. After graduation, he enlisted in the U.S. Army for what he describes as an "allexpense-paid trip to Korea." He spent three years as a private first class in the signal corps, 16 months of which was in a hospital after a leg injury. After Korea, he obtained his Bachelors in Business at Woodbury College in L.A. under the GI bill. He then went on to work for a number of electronics and semi-conductor firms including General Electric, Hughes Aircraft, Harris Electronic, Intersil. ITT, and Northstar before making the switch to transportation when he came to Muni in 1988.

FAMILY: John and his wife Nancy, who is a family nurse practioner, have been married for 42 years. They have two children, a daughter Diane, who is a manager for Backroads Travel, and a son Brian, a mechanical engineer, who commutes regularly to Japan. Diane and her husband Michael are the parents of Daniel, 4½, and are expecting a daughter in April.

WHY MY JOB IS IMPORTANT: I initiated the Muni Passport program in June 1989 with the 1- and 3-day Passport. By tapping into the convention business and international tourism in SF, we now have sales of 100,000 Passports a year, generating over \$1 million annually and have expanded to a 7-day Passport as well. On just one recent weekend, we generated \$4500 in sales. We sell Passports at all kinds of conventions held at Moscone, the Hilton and Civic Auditorium.

WHY I LIKE WHAT I DO: It feels good to see the Passport program grow from its inception to something having tangible and significant results.

SOMETHING NOT MANY PEOPLE KNOW ABOUT ME: I'm an avid traveler who loves experiencing other cultures. Since I've been at Muni, I've traveled to South America, Thailand and India.

HOBBIES & INTERESTS: Travel, working on my house and car.

WORDS OF WISDOM: Silence is golden.

Awards

December Systemwide Operator of the Month



December Muni Operator of the Month Robert L. Walker of Flynn Division.

Name:

Robert Walker

Division:

Flynn

Years with Muni:

24

Background:

Birthplace:

Camden, Arkansas

Education:

Lafayette High School,

Camden, Arkansas

Marital Status:

Children:

Married to Lily

Two children - one son and one daughter.

December Systemwide Operator of the Month Runner-up

Name:

Marsell Crossland

Division:

Flynn

Years with Muni:

19

Background:

Birthplace:

Paris, Texas

Education:

Santa Barbara High

School, Santa

Barbara, California

Previous Employment: Retired from U.S. Air

Force

Marital Status:

Married to Ofelia

Children:

Two children: five

grandchildren

Hobbies & Interests:

Fishing and gardening



December Muni Operator of the Month Runner-up Marsell Crossland of Flynn Division.

Awards

Outstanding Transportation Employee of the Quarter



Outstanding Transportation Employee of the Quarter Susan Thompson of Deputy of Transportation's Office

Name:

Susan Thompson

Position:

Secretary to Deputy

General Manager

Transportation

Years with Muni:

Six

Background:

Birthplace:

American Samoa

Education:

San Francisco Unified

School

Previous Employment: San Francisco Unified School District. Dr.

William L. Cobb

School

Marital Status:

Married to Danny

Children:

Raymond, 21; Rachel,

13; Jason, 12;

Danny, Jr., 10

Hobbies/Interests:

Studying Bible

prophecy;

Kindergarten Division

Leader at Church

Words of Wisdom:

"Success begins with a dream; dream big and

go for it."

December Maintenance Worker of the Month

Name:

Hing Pong Chan

Position:

7379 Transit Mechanic

Division:

Potrero Shop

Years with Muni:

Eight

Background:

Birthplace:

Hong Kong

Previous Employment: Apprentice at Hong

Hong Public Works

Marital Status:

Married to Karen

Chan

Children:

Daughter, April, 12

Hobbies/Interests:

Reading

Words of Wisdom:

"Be reliable."

Additional Interesting Facts: Emigrated to

America in 1983



December Maintenance Worker of the Month Hing Pong Chan of Potrero Shop

Photo: Kurt Won

News



CAM To Participate In Chinese New Year's Parade

Chinese Americans at Muni (CAM) and Friends of CAM will be participating in the Chinese New Year Parade on February 6, 1993, as official representatives of the Municipal Railway. CAM will be welcoming the "Year of the Rooster" with Muni's vintage 1939 model White Bus, which was last used on the 39 line.

The parade, which is scheduled to start at 5:30 p.m. and will take its usual route through downtown, will be aired on KTVU, Channel 2, and KTSF, Channel 26.

This is the first time that Muni employees will participate in one of the most popular parades in San Francisco. There is room for 30 participants. If anyone is interested and would like more information about being in the parade or joining CAM, please call Frank Lum at 751-1996 or Robert Louie at 759-4362.



Look for Muni's White Bus in the Chinese New Year's Parade on Saturday, February 6th.

Awards

Cont. from pg. 1

the Awards Reception, Muni will recognize the many hotels, restaurants and businesses that contributed to the Awards Program in 1992.

This is the second year

that Friend of the Muni awards will be handed out to several persons or organizations outside of Muni who have made specific contributions to the Railway over the past year.

Transitions

The Transportation
Department announces the following organizational and managerial assignments:

Angelo Figone, in addition to his position as General Superintendent of Schedules and Data Services, has also assumed responsibility for Safety and Training.

Peter Straus, Director of Service Planning, now reports directly to the Deputy of Transportation.

Paul Czechowicz has assumed the position of General Superintendent of Field Operations, consisting of Central Control and Street Supervision.

Gilbert Montoya is now General Superintendent of Division Operations for all seven divisions.

The following Division Superintendents have been reassigned:

Arthur Lewis is superintendent of Presidio Division.

Leonard Olson is superintendent of Central Control.

Manuel Gonzalez is acting superintendent of Green Division.

Best wishes to Dennis Nygaard of Schedules, who is recovering from surgery!

Get well soon, Dennis!

News



Recycling Cont. from pg. 1

Embarcadero Metro for recycling three times a week.

According to Shelly
Rider, Recycling Project
Coordinator for the SF
Recycling Program, Muni
may expand newspaper
recycling to its other Metro
stations if the pilot project
at Embarcadero Station continues to be successful.

City Wins Cable Car Case

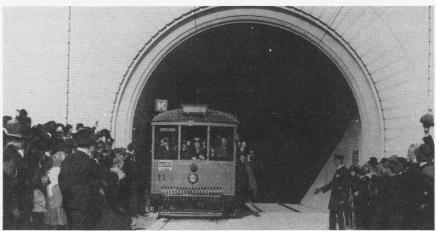
Last November, the San Francisco Superior Court ruled in favor of the City of San Francisco in the Garcia-Kennedy versus Municipal Railway case.

The Garcia-Kennedys had sued Muni over cable car noise that they claimed was causing "excessive noise levels" inside their house. The couple argued that although Muni had repaired a track problem that was causing the noise, the cable car noise could be reduced even further.

The City disputed the claim on cost and safety grounds and the Superior Court ruled in favor of Muni and San Francisco. (Mass Transit Lawyer/ Administrator, November 25, 1992)

Another Anniversary This Month

On February 3rd, the Twin Peaks Tunnel will be 75 years old. On that day in 1918, Muni began the first streetcar service through the 11,920-ft. Tunnel, with cars running from St. Francis Circle to Van Ness Avenue and Pine. The east end of the tunnel (at Castro Street) was constructed to slope downwards for an eventual Market Street subway link – a connection that was finally made over 60 years later with the construction of Muni Metro.



The Twin Peaks Tunnel will be 75 years old on February 3rd.



CONGRATULATIONS

to Muni's most recent operator training class, which was graduated on December 22nd: Lionel May, Danny Mondaine, Felipe Samono, Jerome Williams, Gerald Spears, Perry Poole, Richard Jackson, Aura Espinoza, Walter Raymundo, William Tiu, Armando Lopez, Larry Lopez, Norma Barber, Karin Williams, Hugo Marinez, Charles Jackson. Good luck to you in your new career at Muni.

Photo: Pub. Util. Comm

Photo: Gretchen Hildner



In spite of the rain, many people turned out to celebrate Muni's 80th Birthday and the dedication of Car C-1 on December 28th.

1991 Gold Awards Continue

Congratulations for a job well done to the following people who received 1991 Gold Awards at recent ceremonies:

MAINTENANCE: Cable Car: Gregory Adams, Max Parizal Flynn: Rosaria C. Burris, Christian Kurek, Mauro Benedetti, Xavier Wanzo, Jr., Karen Gonzalez, Salvador Garcia, Floyd James, Thomas Curran, Mark Warfel, Hugo

Castillo Geneva Carhouse: Fat Chi Choy, David Lu, Jerry Wong, Dennis G. Jong, Chris Cresci Potrero: Hing Pong Chan, Antonio Chan, Richard Jentzsch, Donald Kyles, Manuel Limos, Robert Higgins. Lenny Lee, Eric Lee, Eleanora Glasgow, Aida Teklu, Douglas Pinder, Jr., John Byrd Presidio: Roy Delucchi, Hamilton Lew, Jack Ng, William Jacobsen, Damian Gomez, Edward Jackson, Richard Lee, Joseph Lui, Lloyd Hurlbert, Walter Earle Kirkland: Milton Gee. Augusto Velasco, Charlene Cardwell, Koon Cheng, Jeung

Tom Woods: Maurice Montoya, Tommy Yup, John Estebez, Jr. Jim Kwan. Gerardo Manaoat, Raymond Alvarez, Jr., Robert Washington, Jr., Matthew Shipe, Patrick Farmer, Monica Fajardin, Ernie Pellos, Sulpicio Briones, Alfredo Rasaire, Jr. Green Support Shops: Siegfried Stuhl, Frank Fenton. Mario Paz, Muhammad Khan, Richard Forslund, Sr., Raul Casares, Patricia Walsh. Lester Lamug, William Shields, Roy Christensen Transit Power: Luciano Alban, Earl Blanchat, Earnest Dozier, Jr., Henry Hong. James Rich, Henry Ridgell, Roger Smith, Gary Young

ADMINISTRATION & ENGINEERING:

James Nelson, Shawne Bowen, Aurelio (Rolly) Rivera, Patricia Moore, Robert Callwell, Jerry Wong, Richmond Peck, Marjorie Wilhelm, James Reyes, Evelyn Merrill, Ronald Lee, Cornelius Gallagher, Christine Rogers, Arnetta Brown, Patricia G. De Vlieg, Elson Hao

Note: More awards next month.

Riders Speak

Gentlemen.

I wish to commend one of your bus drivers who was incredibly nice to me. A friend and I (both senior citizens) were boarding the 38 car at 25th and Geary at shortly after 6 p.m. on Christmas Day. We had been to the Mayflower Chinese Restaurant.

When pulling myself to the first step, a bit high, my left leg collapsed under and I couldn't budge. The driver grabbed hold of my hands with his strong ones and pulled me up. I have never encountered so much kindness in any face. I was OK from then on including getting off the car. What could have been a disaster to our San Francisco "adventure" turned out well. This is my Christmas story.

I hope this letter finds its way into my benefactor's file.

Sincerely, Mrs. Aileen Taber

Credits

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